



# BOIL WATER NOTICE UPDATE

## WILLOWBROOK WATER SYSTEM USERS

October 2, 2017

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The Regional District of Okanagan-Similkameen wishes to remind all Willowbrook water system users that the **Boil Water Notice** issued September 30, 2017 remains in effect until further notice. This Boil Water Notice replaces the existing Water Quality Advisory and is intended for **all users** of the system (the previous Water Quality Advisory is a level below a Boil Water Notice and is intended for those people with weakened immune systems, chronic illnesses, infants and children, the elderly and those wishing to seek additional protections).

The pump contractor pulled the well pump and motor assembly and it was determined that the electrical motor had seized. The contractor provided a temporary replacement motor allowing the system to be brought back into operation Sunday morning. An investigation is underway to try determine the cause of the failure.

All water system users are advised to use a safe alternate source of water or to **boil water** for all drinking, infant formula preparation, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of said establishments to notify their customers of the **Boil Water Notice**.

For further information, please contact the Public Works Department at (250) 490-4135 or toll free 1-877-610-3737. For after-hours water emergencies call Regional Dispatch at 250.490.4141.

Thank you for your cooperation.

*If you wish to receive future notification by email as well, please send an email to [info@rdos.bc.ca](mailto:info@rdos.bc.ca) and remember to include your name, address, and phone number.*