



WATER SERVICE INTERRUPTION

SUN VALLEY WATER SYSTEM USERS

NOVEMBER 7th, 2017

Water service to Sun Valley residents will be off from approximately 9:00 am to 4:30 pm on Thursday, November 9th while the Regional District of Okanagan-Similkameen conducts an inspection and disinfection of the Sun Valley water storage reservoir. Temporary chlorination of the water system will occur upon restoration of service on November 9th, with flushing of the distribution system occurring on Friday, November 10th. Upon restoration of service on November 9th, chlorine will be present in the water and will remain in the water system for approximately one week.

The disinfection and flushing is in response to the recent Total Coliform counts that have been reported in the weekly bacteriological tests along with elevated turbidity levels (turbidity is a water quality term that refers to the relative clarity of water) observed in the distribution system.

During watermain flushing accumulated sediments may become disturbed and become suspended in the water resulting in turbid and discolored water. The RDOS's goal is to flush water lines until the water becomes clear, however residents may still observe some discoloration or sediment in the water. If you experience discolored water, simply run your cold water taps only and/or garden hose until the water runs clear. In addition, residents should check the water quality before laundering of clothing during this time to minimize potential staining or discoloration.

Residents are advised to **plan ahead and to have adequate water on-hand** if required prior to the outage. The RDOS also wishes to remind residents that the **Boil Water Notice** for the entire Sun Valley water system remains in effect during this time and until further notice.

For further information, please contact the Public Works Department at (250) 490-4106 or (250) 490-4135 during regular business hours, Monday through Friday. Thank you for your cooperation.

November 7, 2017
RDOS Public Works Department

Note: Send an email to info@rdos.bc.ca and remember to include your name, address and phone number to receive future email notifications.