



# PLANNED SERVICE INTERRUPTIONS AND BOIL WATER NOTICE

## SUN VALLEY WATER SYSTEM USERS

October 19, 2018

The Regional District of Okanagan-Similkameen will be commencing work on the pump project announced earlier this year over the next few weeks. In anticipation of the project, we wish to share some of the proposed timelines for various sections of the project. These dates are subject to change as the pumps are installed and the PLC programming is adjusted. The end goal is to have a reliable pump station and better water quality. During this time a **Boil Water Notice** will be in place as there will be interruptions in water service resulting in a loss of pressure in the distribution system.

Residents are advised to use a safe alternate source of water for all drinking, infant formula preparation, brushing teeth, food preparation/cooking purposes and ice making. Boiling the water is an option however boiling will concentrate the iron and manganese which may make the water aesthetically unpleasing. Water should be brought to a full boil and allowed to boil for at least 1 minute.

### 1. Installation of a New Well Pump Starter

Monday, October 22, 2018 - 8:00 AM – 4:30 PM

(Power will be off at the pump house for short periods throughout the day)

Public Works crews will be working with contractors to install the well pump starter. In order to do this work, power will be turned off at the pump station a few times throughout the day resulting in water service interruptions. Please plan to have water on hand for essential needs.

### 2. New Distribution Pump Installation (Tentative)

Wednesday, November 14 & 15, 2018 - 7:30 AM - 7:30 PM

Water will be off for several hours November 14<sup>th</sup> and then will be off and on during commissioning, PLC programming and testing on November 15<sup>th</sup>. Please plan to have water on hand for essential needs.

### 3. Full Water System Flushing (Tentative)

Friday, November 16, 2018 8:30 AM- 4:30 PM

Once the pumps are installed, the entire system will be flushed. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. If the water is turbid, reduce the use of hot water until the water clears as this will minimize any sediment from entering into your hot water tank. Residents should check the water quality before laundering of clothing during this time to lessen potential staining or discoloration. In addition, residents with water filtration systems may want to bypass their filters for this time to prevent excessive buildup of sediment in their filters.

### Be Prepared

Be sure to fill up a few water containers for toilet flushing and inside use etc. during the above noted maintenance. We also ask that you conserve water during this time.

For further information, please contact the Public Works Department at 250-490-4106 or 250-490-4135 during regular business hours, Monday through Friday. Thank you for your cooperation.