



REGIONAL DISTRICT OF OKANAGAN-SIMILKAMEEN INFORMATION RELEASE

May 29, 2014

2014 RDOS Online Citizen Survey

The Regional District of Okanagan-Similkameen recently conducted a telephone Citizen Survey. The survey, which was developed in 2010 is conducted biannually, and gages citizen's current perception of Regional District services. The information gathered is used to guide the Regional Board in the strategic planning process. It enables the Regional Board to make informed decisions about where to best apply resources in the future which will make the biggest difference to citizens.

Every business needs to continually ask their customers for feedback on the service they provide. High performing organizations want to know what their citizens think.

In addition to the phone survey, an Online Citizen Survey will also be conducted during the month of June. The Online Citizen Survey has been added as another way to determine the satisfaction of residents within the Region District.

The Regional District of Okanagan-Similkameen is listening to you, and invites citizens to take the 2014 RDOS Online Citizen Survey at http://www.fluidsurveys.com/s/RDOS_2014_Citizen_Survey/.

Share your opinions and ideas about the Regional District of Okanagan-Similkameen. Survey results will assist the Regional District Board to evaluate programs, improve services and set budget priorities. Significant sections of the survey will question residents on quality of life, service satisfaction, environment, communications, information technology and fiscal responsibility.

The survey is completely anonymous, and takes approximately 5 minutes to complete.

The complete 2014 Citizen Survey will be available to download from the Regional District website in coming weeks.

For further information, please contact Christy Malden, at (250) 492-0237 or cmalden@rdos.bc.ca.

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